



## *The Lutheran Care Network Spring Newsletter*

### *Human Resources Corner*

*Please join me in welcoming the following new employees to the TLCN family:*

- Cora Lancevich, Service Coordinator, The Kings Apartments; Kelly Ann Rogan, Social Work, Aleia Smith, RN Charge Nurse and Sylia Haight, RN, LCC; Koryn Shear, Recreation, Good Samaritan; Pastor Paul Britton, Sabrina Flores, Case Manager; PCA's Lotonja Lowe, Jasmine Gulick and Diesha Coddington, HVSR; Carroll Tanner, Aaron Gitto, Ryan Brady, Rebecca Campanella, Helen Gutelius, Katherine Healy, Michael Marra, Caiti-Erin Talty, Cooks and Waitstaff, Shawn Plummer and Thomas Strain, Maintenance Dept and Heather Landry and Nicole Lee, Resident Services, Coburg Village.*



# Church News

## Church and Community Happenings from Janet George

*WELCOME to our newest chaplain, Pastor Paul Britton at Hudson Valley Senior Residence, Kingston!!! Pastor Paul is the first Lutheran chaplain at this assisted living residence. Pastor Paul had been volunteering at HVSR and now is able to connect with residents, staff and families on a deeper level, providing a consistent presence.*

### *Do you know what our Chaplains do?*

- First and foremost they are committed to serving the spiritual needs of our residents. The most visible signs of this may be worship services, hymn sings and Bible studies. They also are actively engaged in getting to know our residents so when needs and opportunities arise, they might feel comfortable reaching out. Chaplains visit residents when they go to the hospital and let them know they look forward to welcoming them back.*
- Our chaplains are also concerned about supporting staff. They communicate to staff that at the core of our work is the mission that TLCN is a ministry of healing, hospitality and community. It is a partnership. Our chaplains are open and available to staff who wish to talk.*
- Families are an integral part of healing and wellness. Our chaplains are involved with families whenever desired and almost always at the difficult*

times of loss and grieving. *Services of Remembrance* are deeply appreciated as a time for families to return and reflect on the exceptional care and good times their loved one experienced at our facility. It is a time to honor those we have served.

And, chaplains are often the public face our care centers to the surrounding community. They work together with the spiritual care volunteers, clergy and laity, from many faiths and congregations

### *HUD Happenings from Susan Cadoff*

We have temporarily closed the waiting lists for HUD housing at Martin Luther Terrace Apartments on Long Island and Martin Luther Court in Brooklyn due to extensive waiting periods in excess of 3 years. No new applications can be accepted at this time. In accordance with HUD regulations, public notices will be posted when the lists are reopened.

### *LCC Happenings from Gil Preira*

- The NYSDoH visited LCC for Survey from 10/28/15 through 11/3/15. We are thrilled to report that we have had no care or resident-related deficiencies for a *second* consecutive year.
- LCC is working with IT staff, (*a special "Thank you" to Jim and Sean*) to implement an electronic medical record system.
- On November 3<sup>rd</sup> Pastor Deborah of First Lutheran Evangelical Church, and a LCC Pastor, notified us of the following: "... the Alzheimer's Association - Hudson Valley chapter has been officially notified that they have received the 5-year grant into which the Worship Respite Care project has been integrated... We give thanks for this wonderful opportunity to begin the Worship Respite Care program and open "The Gathering Place" in

*partnership with the Alzheimer's Association and The Lutheran Care Center & The Lutheran Care Network.”*

- *As of March 27<sup>th</sup>, all LCC Attending Physicians will be submitting their medication orders for our residents via an electronic prescription network designed by the NYSDOH. It is not required for Long term care facilities at this time but we will be ahead of the curve. We wish to say “Thank You” to our ADON, Ms Miriam Arroon, who has been quite diligent ensuring LCC’s Medical staff are all enrolled and enthusiastic with these new electronic orders.*
  
- *I would like to extend my congratulations to Tina on behalf of Lutheran Care Center for the March Employee of the Month . Tina has been with us since November, 2007. Tina has always shown consistency in her work ethic as well as sincere compassion to our residents. I would like to share some of the thoughts of her co-workers and residents nominating her for this award:*
  - *“She is a team player 100%”*
  
  - *“She never has a problem with helping anyone that asks no matter what she is doing at the time on any unit she is on.”*
  
  - *“Wonderful, compassionate, need more like her”.*

*Again , congratulations Tina, you are an asset to our team.*

***Pat Ludington, DON***

- On April 15, 2016 QAPI Awareness Day was held at the Lutheran Care Center. QAPI stands for Quality, Assurance, Performance and Improvement. QAPI is important because it elevates level of care, improves work environment for staff, and allows all levels of caregivers to be part of the problem solving process. Staff was encouraged to bring suggestions for improvements and join teams in developing new procedures. According to Paula Kennedy (who got nine Clinical staff to volunteer for her committee) the event was a success! Please feel free to contact any Committee chairpersons if you are interested in being a part of this very important cause. QAPI benefits everyone: Staff, Residents and Visitors.



### Bethlehem Commons Happenings from Karen Woodcock

- We are very grateful for the mild winter and looking forward to our many Spring and Summer activities.
- Our many Mothers are looking forward to our annual Mother's Day Tea Party.
- We are having the local VFW coming in on Memorial Day for the dedication of a new American flag.
- The Recreation Department is scheduling the summer picnics which all residents are looking forward to.
- We would like to welcome Koryn Shear as a new member of our recreation team.

### Hudson Valley Senior Residence Happenings from Tom Maldarelli

- Our kitchen staff have introduced a weekly "Out of the Ordinary" program. Non-routine events, such as "Build Your Own Sundae", "A Taste of India" and our omelet bar bring a novel dining experience to our Residents. We can't wait for our summer BBQ's.
- The Board of Managers continues to supplement our Activities Program with regular events such as Bingo and knitting, as well as our "Cruise Parties" and themed Socials. We are all looking forward to the warm weather voyages.



